2021 VANTACA
Virtual User Conference
DETAILED AGENDA

Welcome to the 2021 Vantaca User Conference! We're looking forward to diving deeper into the features and benefits of our next generation community management software!

DAY ONE
October 26

DAY TWO
October 27

DAY THREE
October 28

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DAY ONE – October 26

1:00 **Start Conference**

1:05 **Conference Kick Off** *– Ben Currin*

1:15 **Introduction to Action Item Logic & Configurations** *– B.D. Snow*

In this session we will start with the basics of building action items/action types and scenarios for action items that may be useful to consider. Then, we will move into more advanced action item functionality and how to apply these concepts to drive business results. There's an action item for that!

2:00 **Owner and Board Portal Best Practices** *– Lauren Gehring*

In this session we will begin by highlighting the modern portal customizations available. We will then build out a live custom portal page to inspire your own custom content creation.

2:45 **Introduction to Amenity Reservations** *– B.D. Snow*

Vantaca has recently released Amenity Reservation functionality that can change the way that owners and board members submit requests to reserve amenities like clubhouses, tennis courts, pickleball courts, and everything in between! With this session, we will review how to set up the reservation process, tie them to action item workflows and talk through important considerations when setting up these reservations requests through the new amenity calendars.

3:28 **Wrap Up**

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DAY TWO – October 27

1:00 **Industry Forum / Panel** *– Maegan Woytek, Peter Greeves, Lisa Turner, & Denise Haas*

Join our industry panel where you will hear from your peers as they discuss current trends with hiring and retention and provide insights to help you grow your business.

1:45 **Accounting Power Hour** *– Jon McKivitz*

In this session, the accounting team will cover some tips and tricks for finding out of balances. We will show you how we navigate the system and research using screens like GL Research. We will cover the budget screen and some new features that we have released. Finally, brush up on day to day activities like reclassing invoices and researching GL balances.

2:30 **Violations Power Hour** *– Eddie Key & Madison Nall*

In this session, we will review ways to inform homeowners of compliance with a proactive and educational approach.

3:15 **Did You Know? (Tips & Tricks)** *– B.D. Snow & Shelly DeAntonio*

Come and hang out with Shelly and B.D. to learn the latest tricks, tips and advanced configuration ideas to take your use of Vantaca to the next level!

4:00 **Wrap Up**

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DAY THREE – October 28

1:00 **Software Development Lifecycle - Why It's Important** *– Adam McCombs*

In this session, we will highlight how Vantaca approaches software development and why sharing our approach helps in the collaboration of developing features for our customers.

2:15 **What's Coming & Why?** *– Adam McCombs*

In this session, we will highlight our current thinking of items we are going to develop in Q4 but also a view into FY2022. We will also be seeking feedback directly from people on the call to ensure we are being inclusive of the important outcomes people are seeking from Vantaca.

3:10 **Wrap Up Q&A** *– Vantaca Team*

We will wrap up the conference with a several updates and save time for a live Q&A session.

3:30 **End Conference**